



Impartiality Policy

The role of Trafford Parent Partnership Service is to enable parents to become effective partners in their child's education through the provision of impartial information and support.

Trafford Parent Partnership Service does not speak for parents but offers support and information to enable parents to reach informed decisions, to act on their own and speak for themselves.

Any action carried out by Trafford Parent Partnership Service is to determine and clarify facts about a child's situation. Any action we carry out is only done with parental permission.

Our service is to provide parents with more informed opportunities, choices and options in relation to their child's education.

Trafford Parent Partnership will not act as a representative for parents but will provide information about how to complain and who to complain to. We will support parents through Disagreement Resolution and SENDIST tribunal appeals.

Trafford Parent Partnership operates an open self referral service to parents.

Reviewed September 2010

